Whitelisting Domains Required By Next World Services

For networks that have strict policies which may prevent access to certain websites or domains that are required for Next World's services to function, you may need to contact your IT team to whitelist the following URLs and hostnames depending on your network's configuration and restrictions. The below are required for our services to function, including to download necessary apps and components, and to sync events to our LMS:

Primary URL Pattern for Next World-specific Downloads

Our services run through AWS (Amazon Web Services), and downloads occur via AWS S3. The primary pattern that should be whitelisted is: https://app.nextworldenterprises.com/*

Examples of specific download locations that are handled by the above whitelisted URL pattern

• Next World's "Agent" Android application: https://app.nextworldenterprises.com/nwagent/nwagent.apk

• Experience download example: https://app.nextworldenterprises.com/packs/com-nextworld-manualhandling.2.7.1.intl.nwpz

Alternative S3 URLs

Since these files are hosted in S3 buckets, the actual Amazon AWS S3 links would replace "app.nextworldenterprises.com" with "app.nextworldenterprises.com.s3.amazonaws.com". However, allowing traffic from "app.nextworldenterprises.com/*" should work fine for your needs.

Bodyswaps Soft-Skills Library

If your deployment includes Bodyswaps modules delivered through our Home library, please also whitelist the domains listed in Bodyswaps' networking guide:

https://support.bodyswaps.co/knowledge/minimum-hardware-requirements

Add those domains (and any ports they specify) alongside the Next World entries above.

Device Firmware Updates

For **Pico** devices (Such as "Pico Neo 3 Pro" and "Pico 4 Enterprise"), the firmware is downloaded from the static.us-pui.picovr.com/* domain.

For **Meta** devices (Such as "Meta Quest 2" or "Meta Quest 3"), the firmware is downloaded from the scontent.oculuscdn.com/* domain.

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