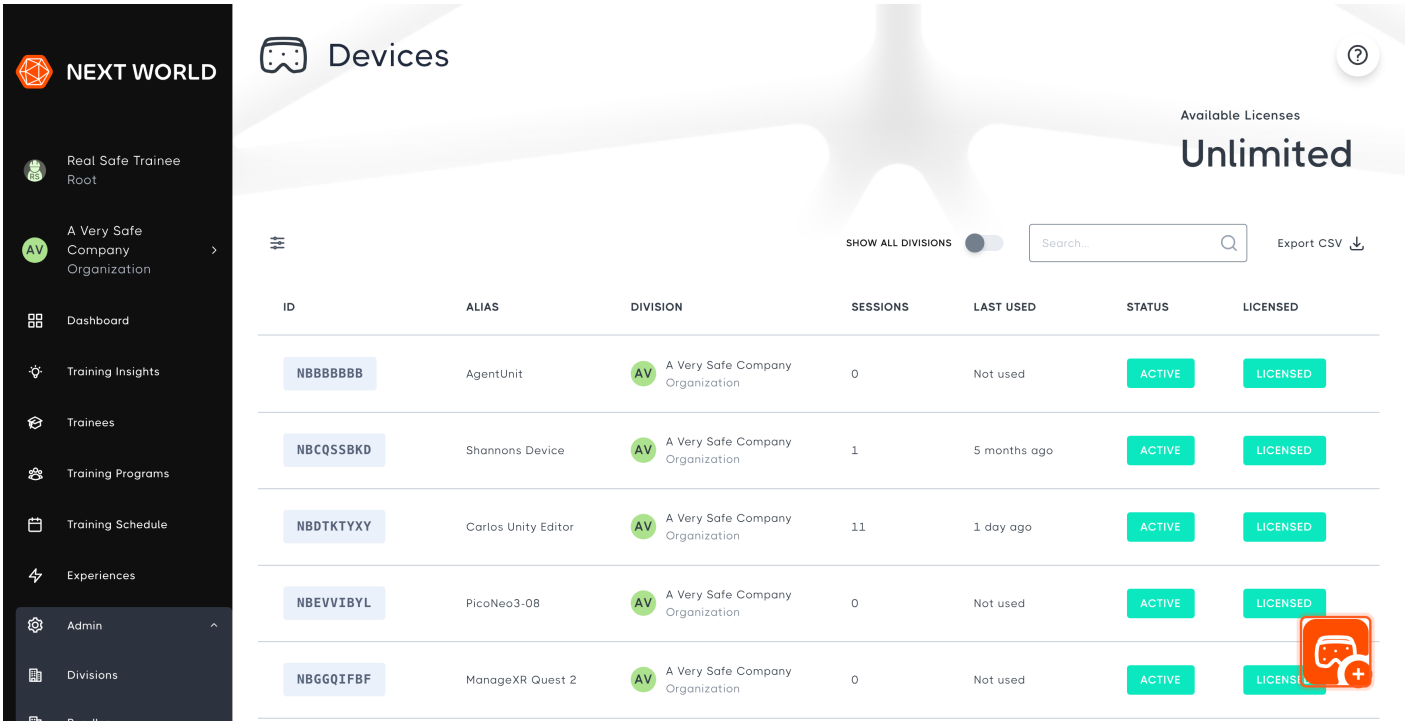
Setting up your headset

The **Devices** page under **Admin** lets you add and edit the VR headsets licensed to your organisation. Registering a headset here gives it access to the Next World course library.

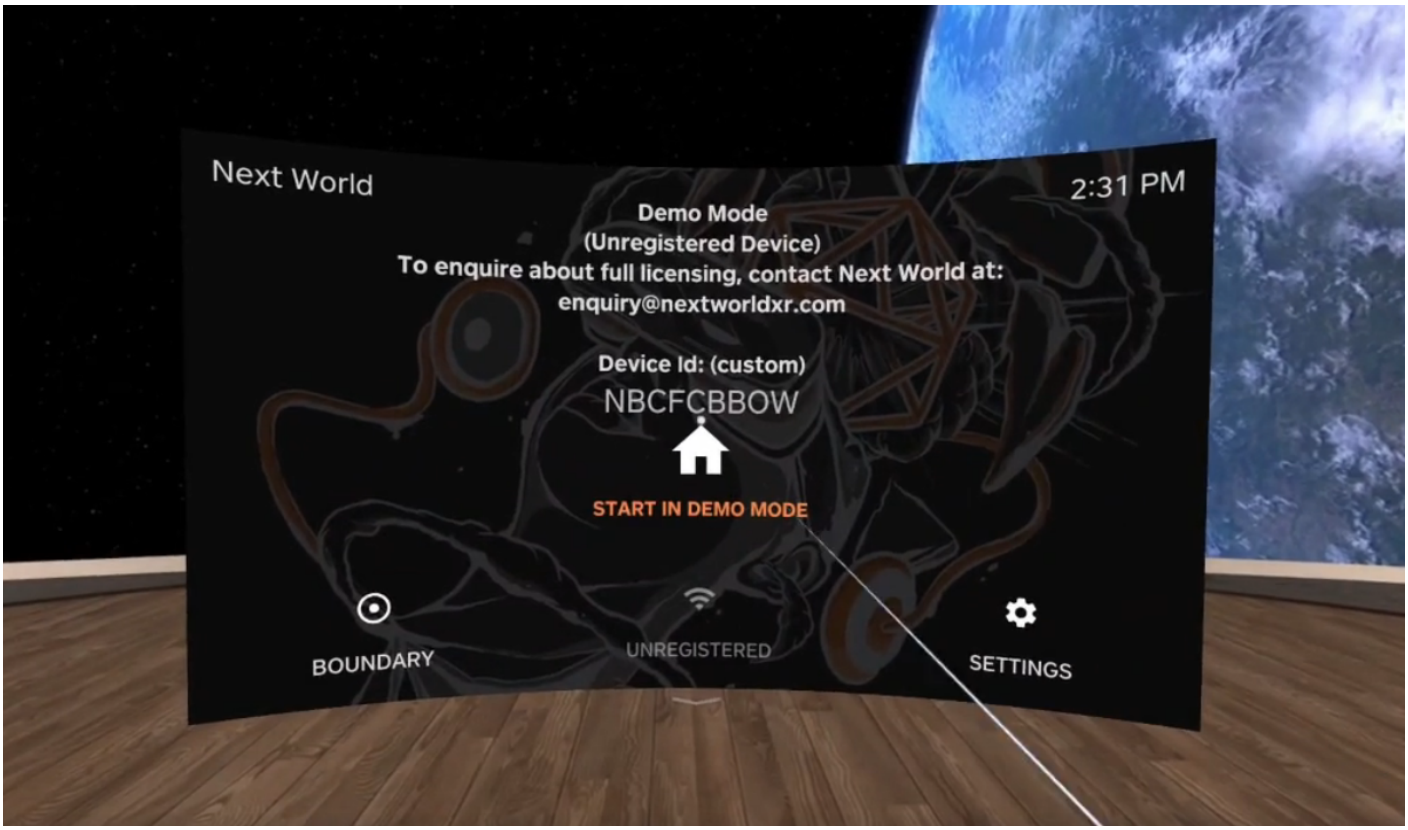
> You need administrator access in your organisation to add a device. If you can't add a device, email support@nextworldxr.com with the Device ID and we can register it for you.

How to add a new device

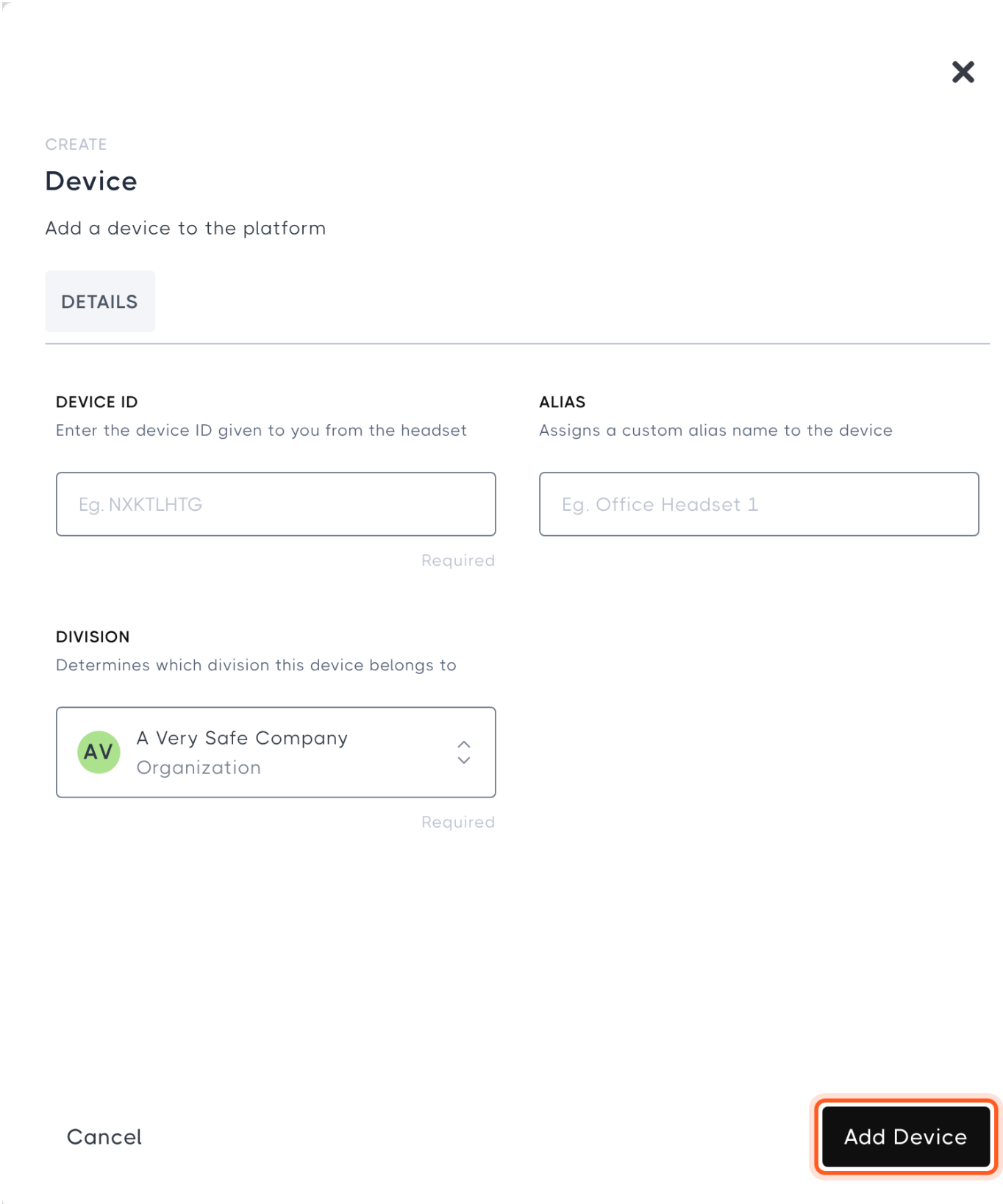
Go to **Admin** > **Devices** to see a list of your registered headsets and the number of licences available to your organisation. Select the orange **+** button in the bottom-right corner to add a new device.



Start by entering the headset's unique ID in the **Device ID** field. To find it, put on the headset and open the Next World app. The Device ID will be displayed.



You can also add an **Alias** as a name for the device. This isn't required, but it is recommended so you can tell your headsets apart. Lastly, choose the **Division** the device belongs to, then select **Add Device**.



Once done, you will be able to access the Next World courses from that headset.

> The headset needs to be connected to the internet to download this new information from the Platform.

How to edit or remove a device

Go to **Admin** > **Devices** and select the device you want to edit. From here you can change the device's alias and division, and see when it was last used, how many sessions it has completed, and which Hub version and headset model it reported. Select **Update** to save your changes.

To remove the device, select **Archive**.

> Archiving a device stops it from accessing the course library. A device's licence can only be reassigned to another headset 7 days after it was assigned.

FAQ

Q: I registered my device but it is not updating on the headset.
A: Make sure the headset is connected to a stable internet connection so it can download the new information.

Revision #14
Created 19 April 2023 00:46:41 by NWXR Admin
Updated 31 October 2026 06:33:49 by Claude