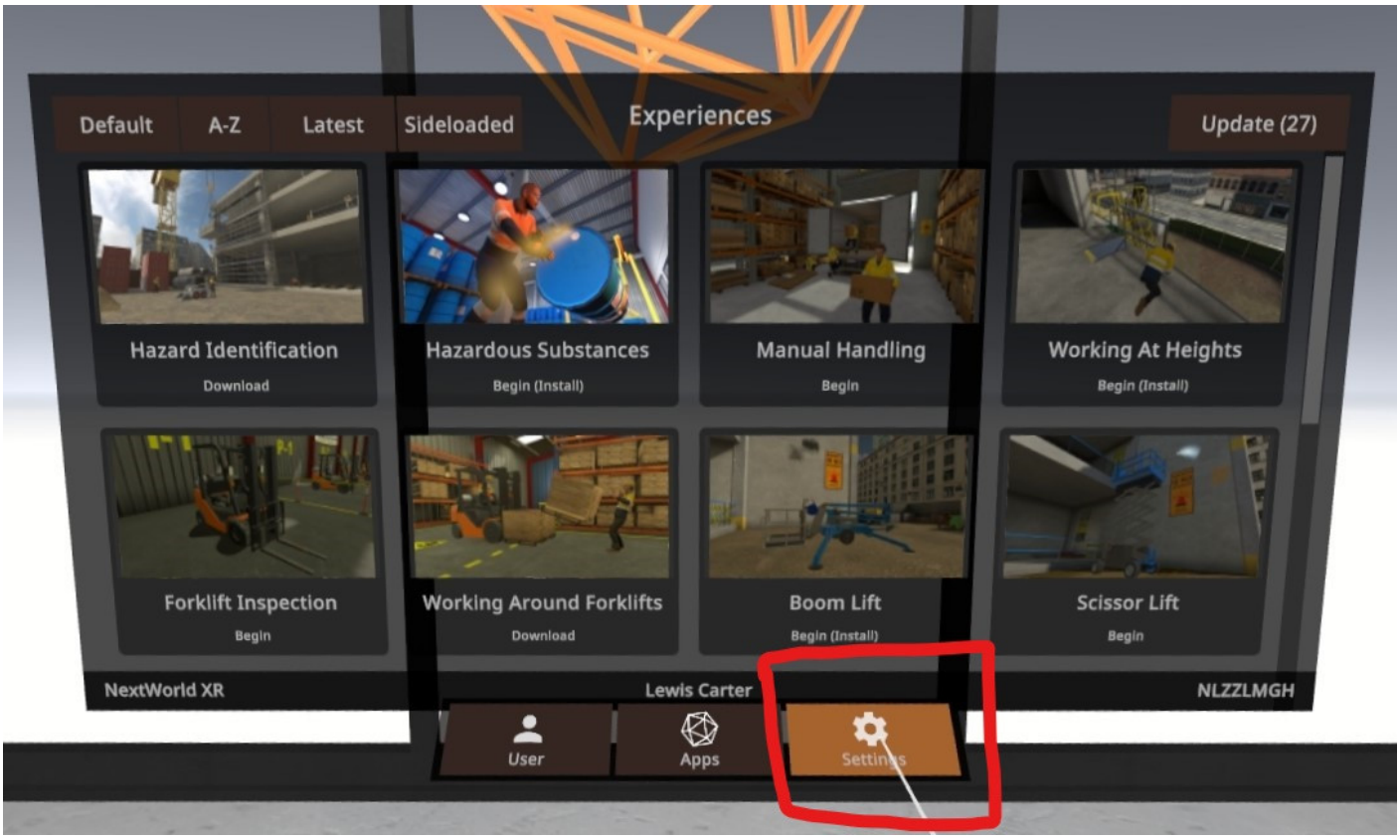
Reinstall Next World Home

Sometimes there may be issues that occur such as a corrupted download of an experience, in which case Next World Home needs to be reset. This article walks you through how to uninstall and reinstall Home.

> Note: While you will not lose user or headset data, you will be required to re-download all of the experiences if you follow these steps.

Go to the Agent

If you are logged into Next World Home, access the Home settings by clicking on the **Settings** button.

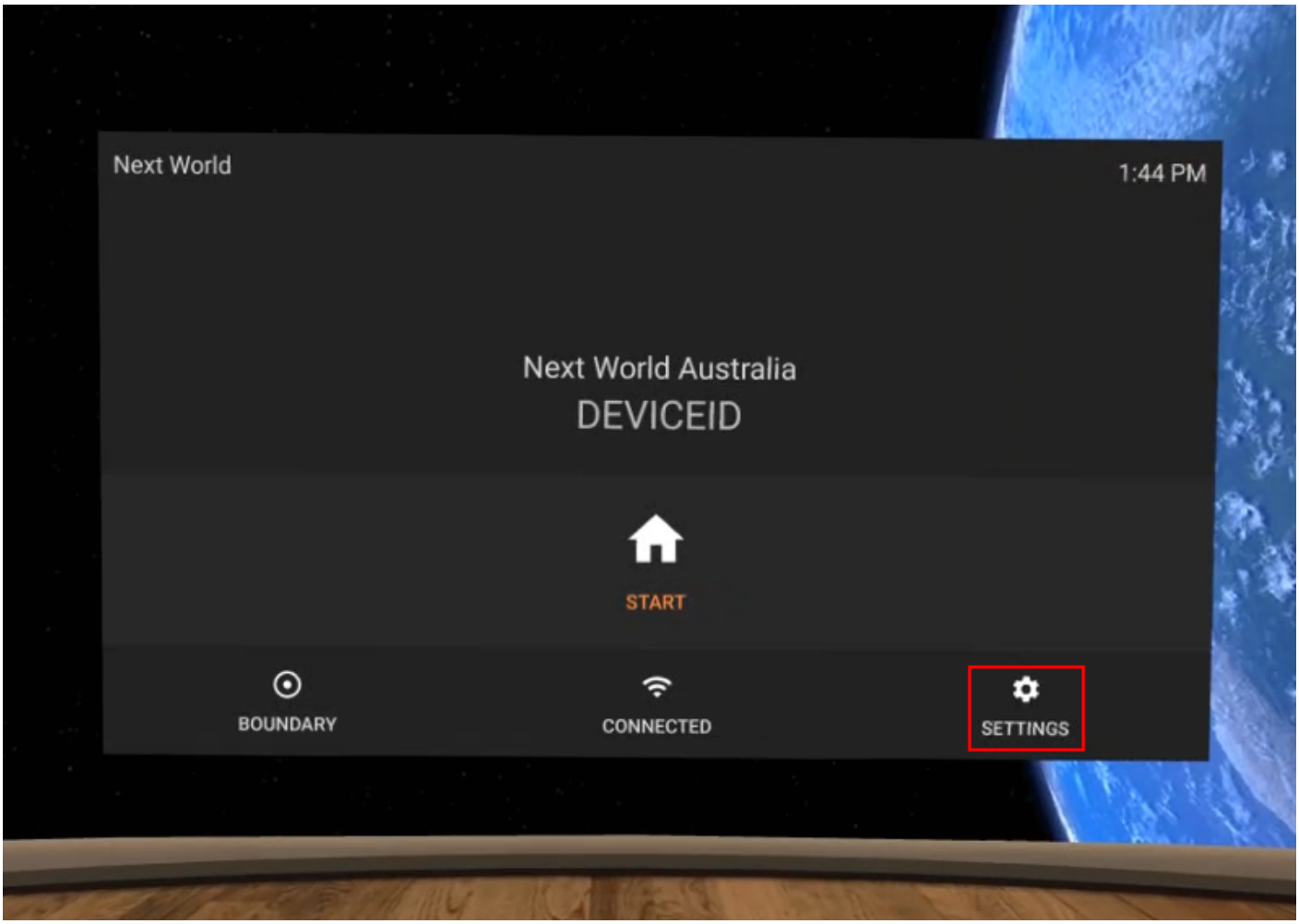


From this screen, select **Agent**.

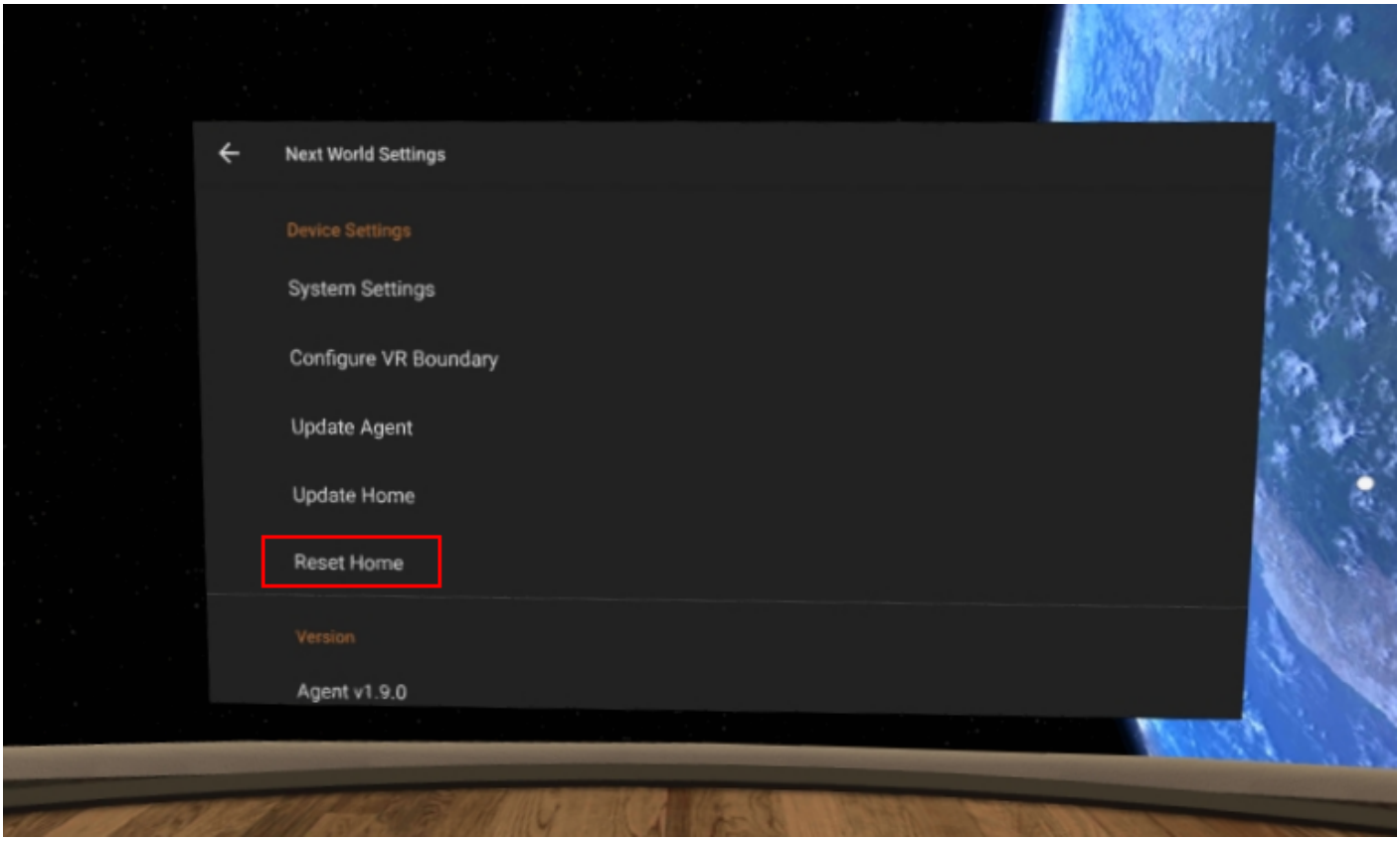


Reset/Uninstall Home

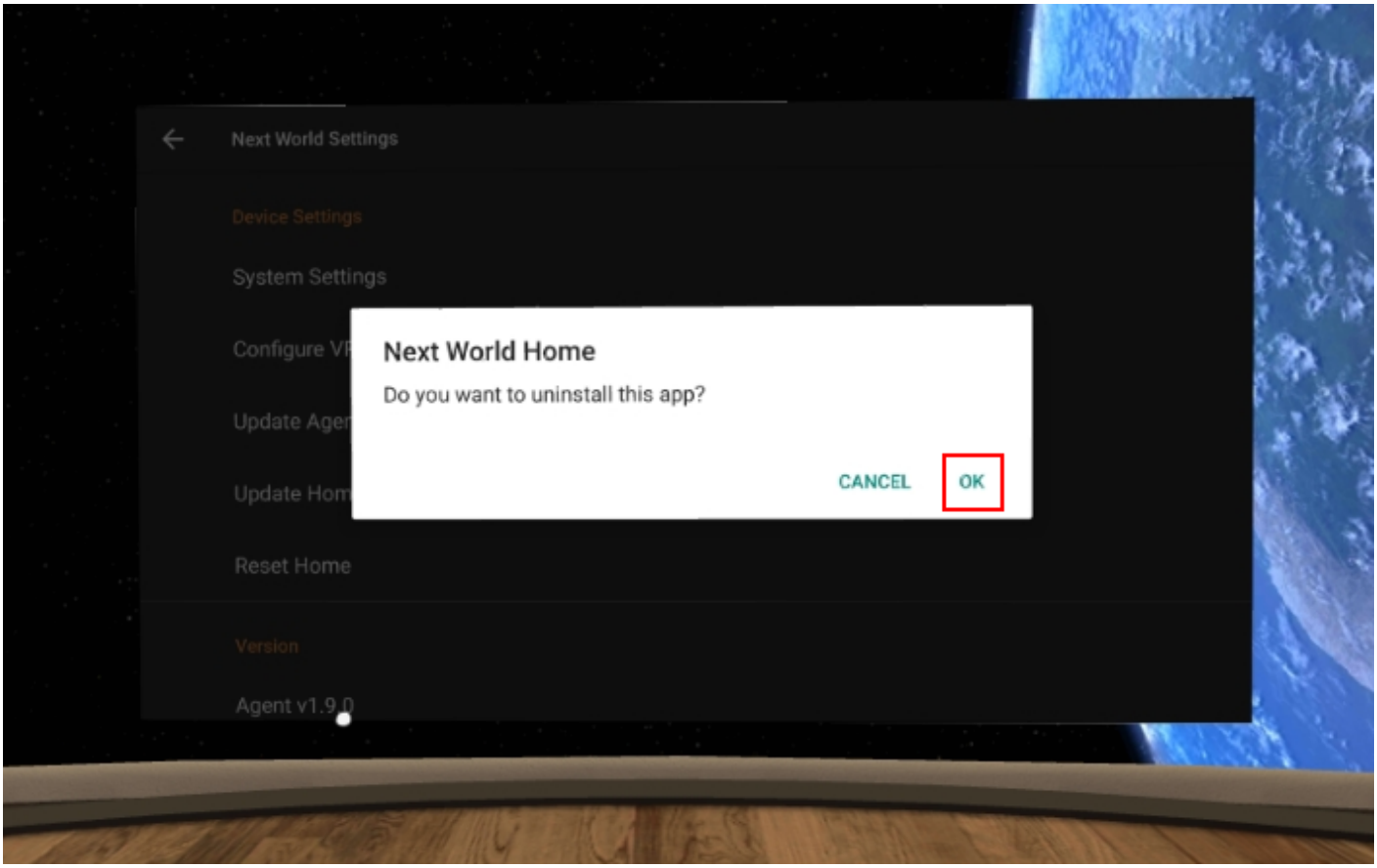
From Next World Agent, press the **Settings** button in the bottom-right corner.



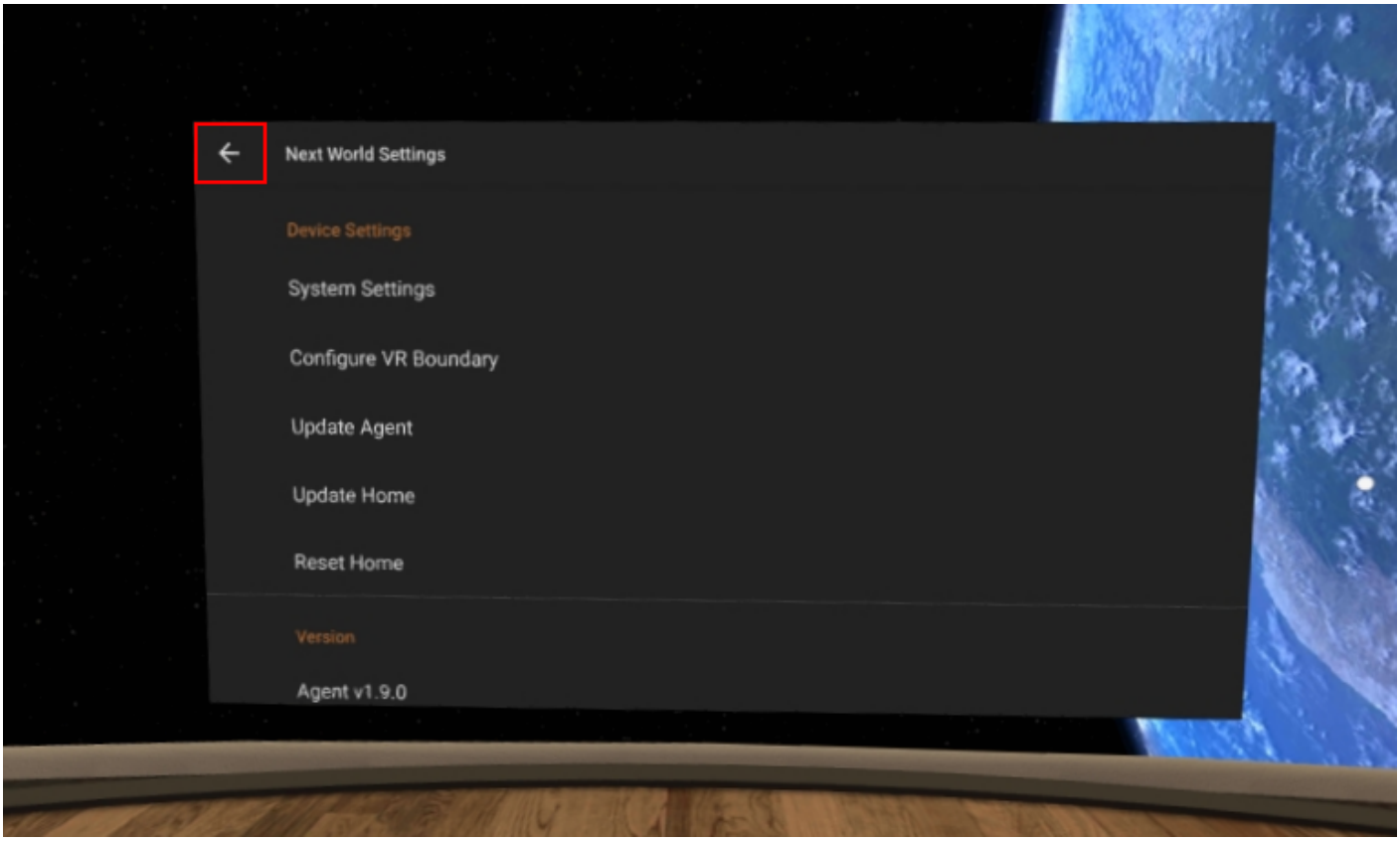
This will take you to the Agent Settings screen. Find **Reset Home**, and select it.



You will be asked to confirm you want to uninstall this app. Select **Ok**.

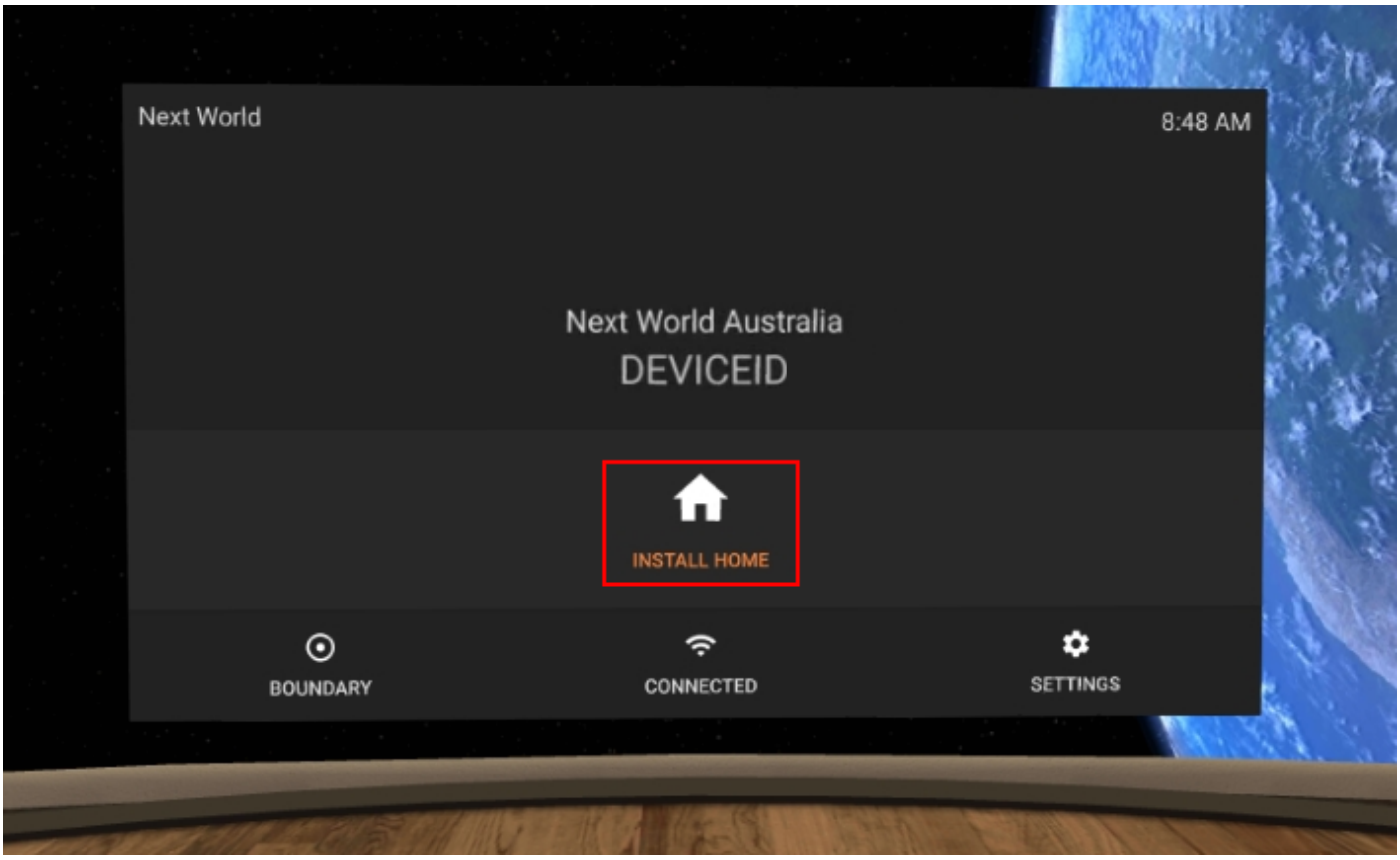


Return to the Next World Agent's main screen by clicking on the back button in the top-left.



Install Home

You will now be able to install Home again. Click on the **Install Home** button and follow the prompts on screen.



Revision #4
Created 27 April 2023 23:24:12
Updated 9 May 2023 04:41:07 by Daniel Jochem