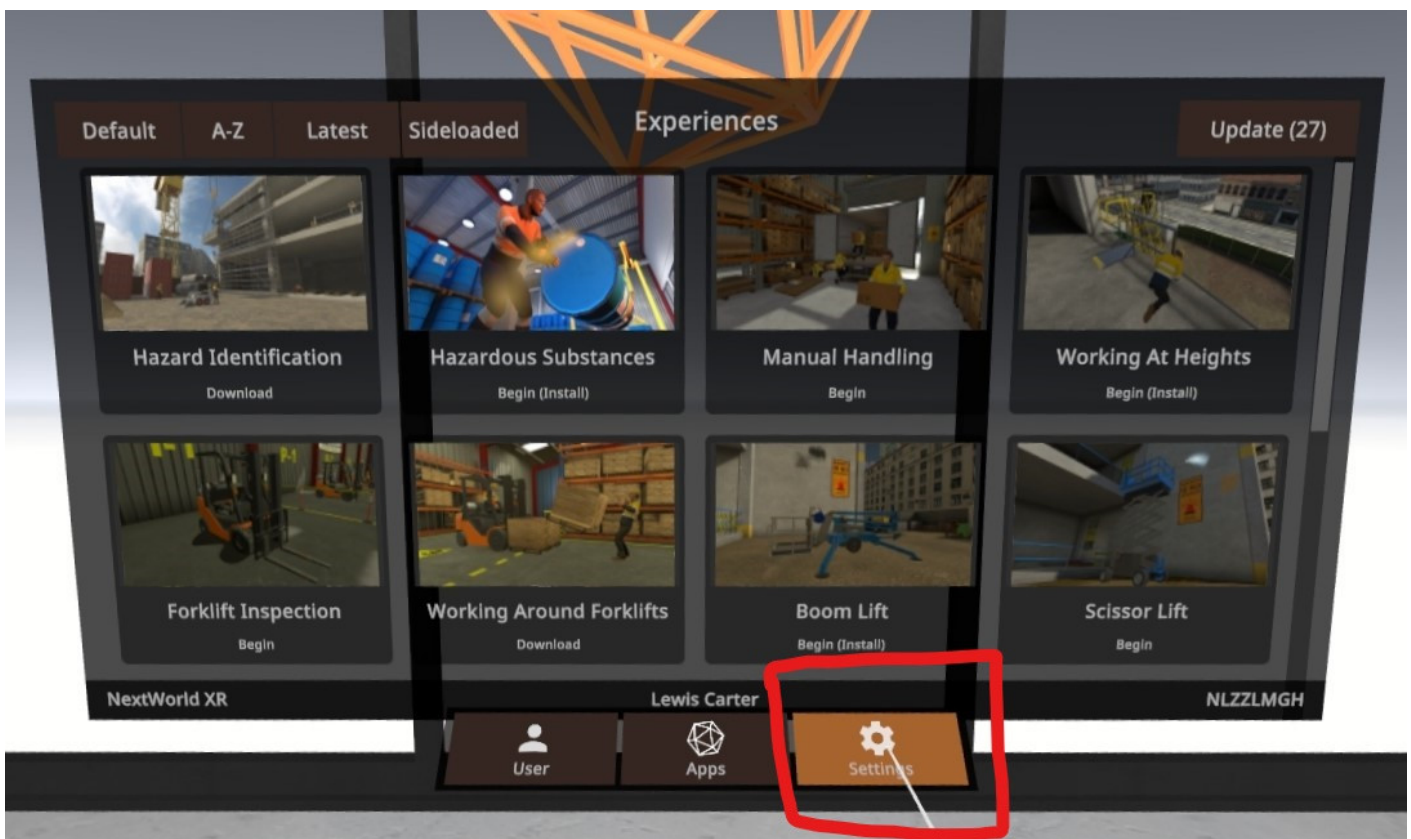# Reinstall Next World Home

Sometimes there may be issues that occur such as a corrupted download of an experience, in which case Next World Home needs to be reset. This article walks you through how to uninstall and reinstall Home.

> Note: While you will not lose user or headset data, you will be required to re-download all of the experiences if you follow these steps.

Go to the Agent

If you are logged into Next World Home, access the Home settings by clicking on the **Settings** button.
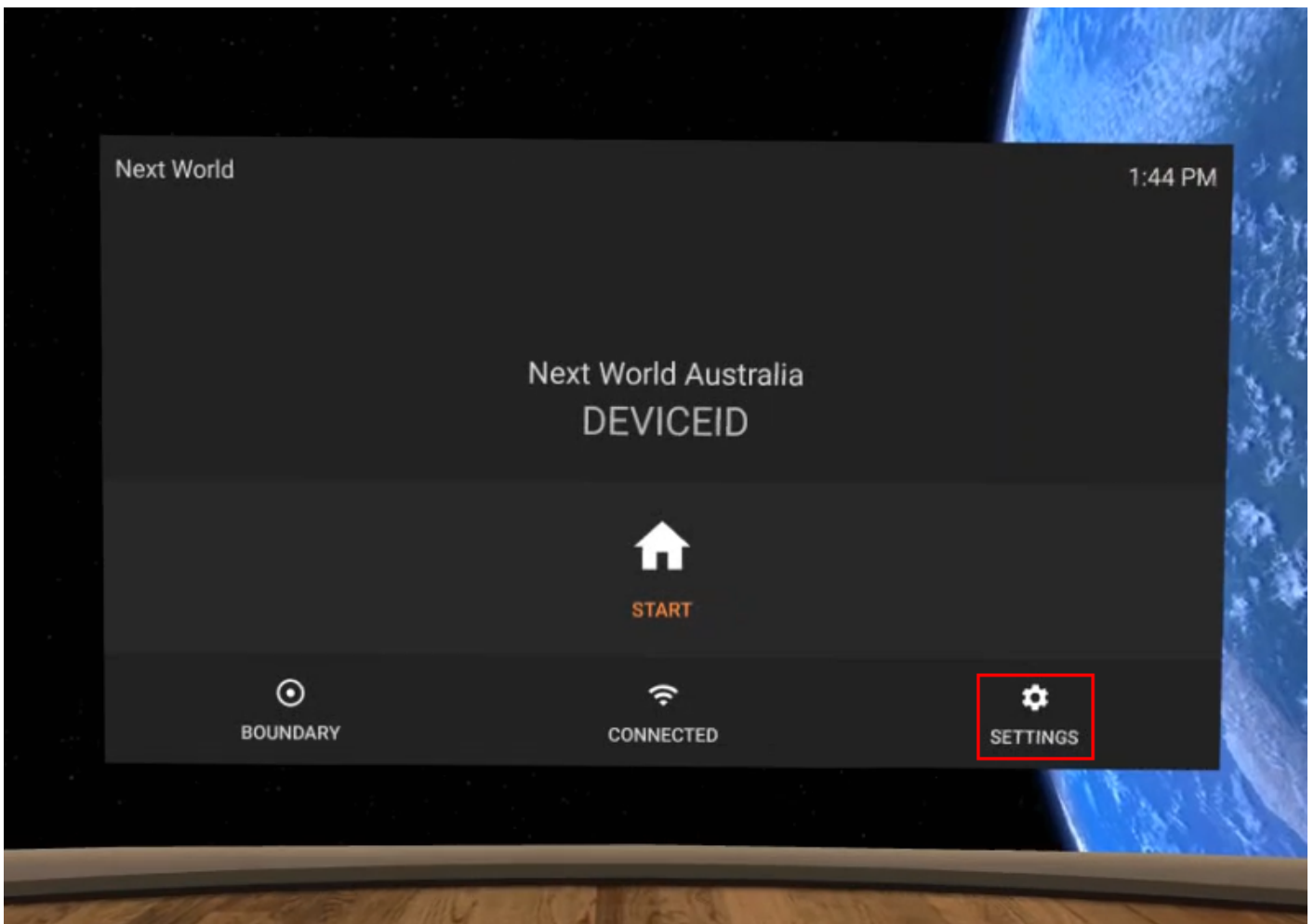

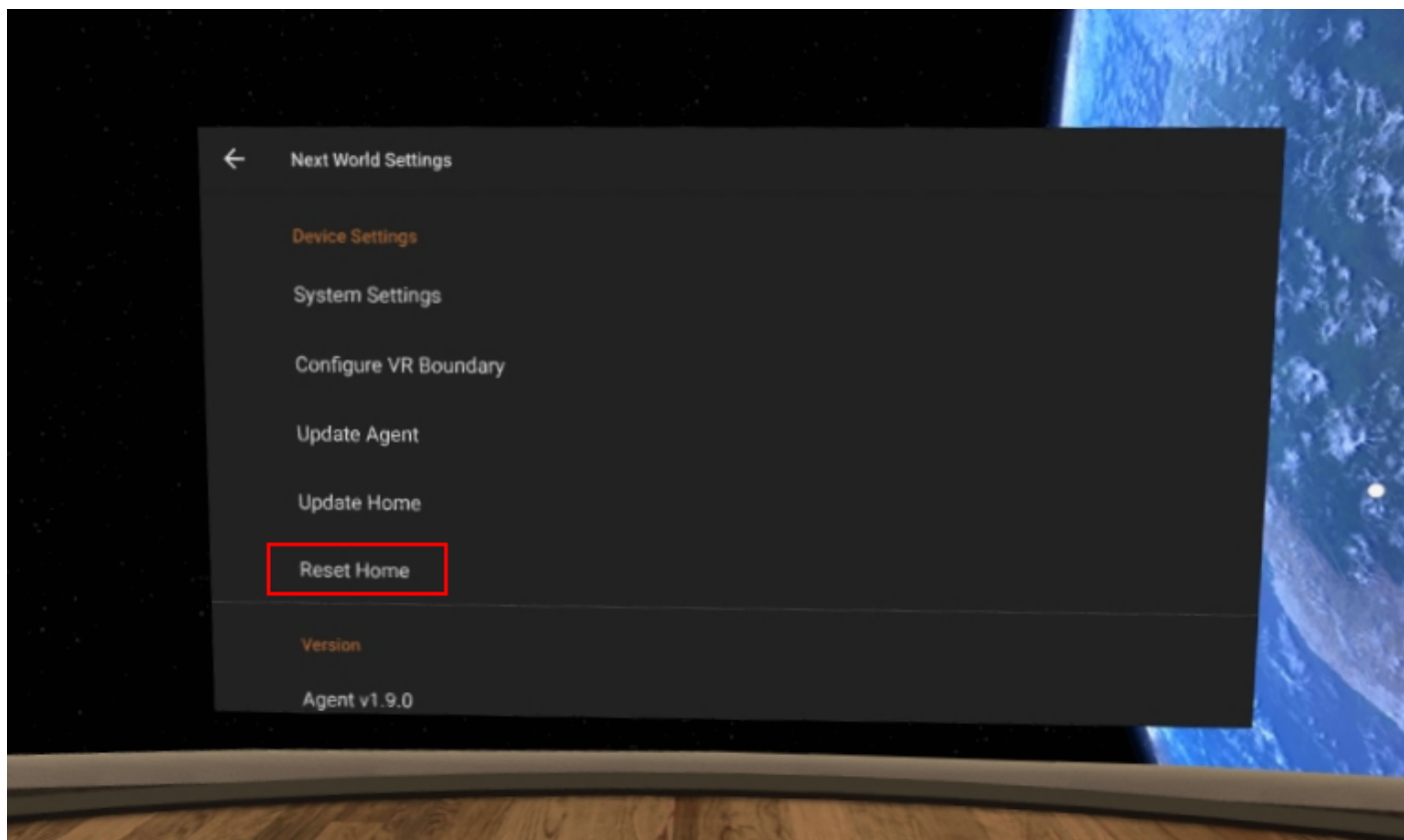From this screen, select **Agent**.
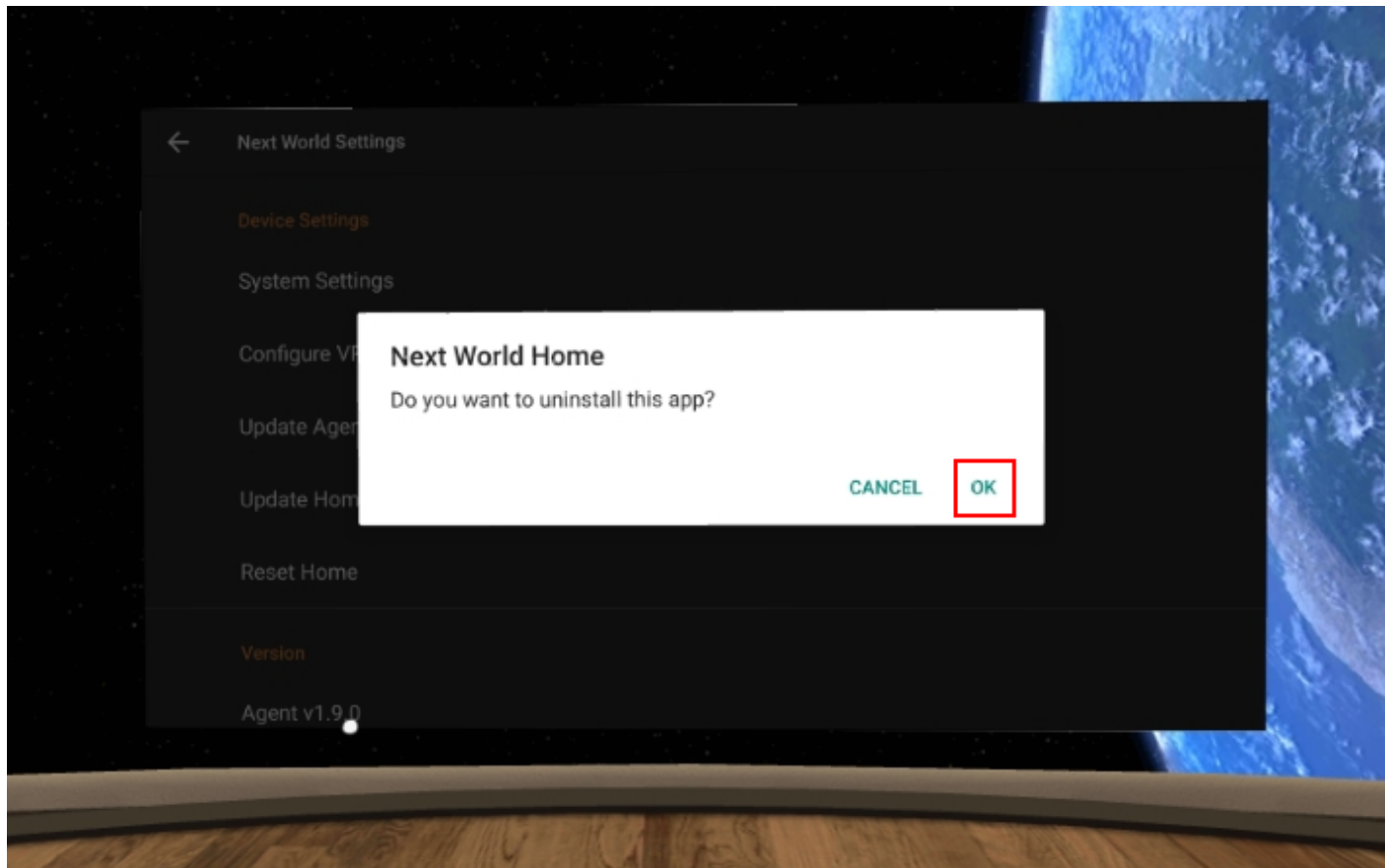
Reset/Uninstall Home

From Next World Agent, press the **Settings** button in the bottom-right corner.
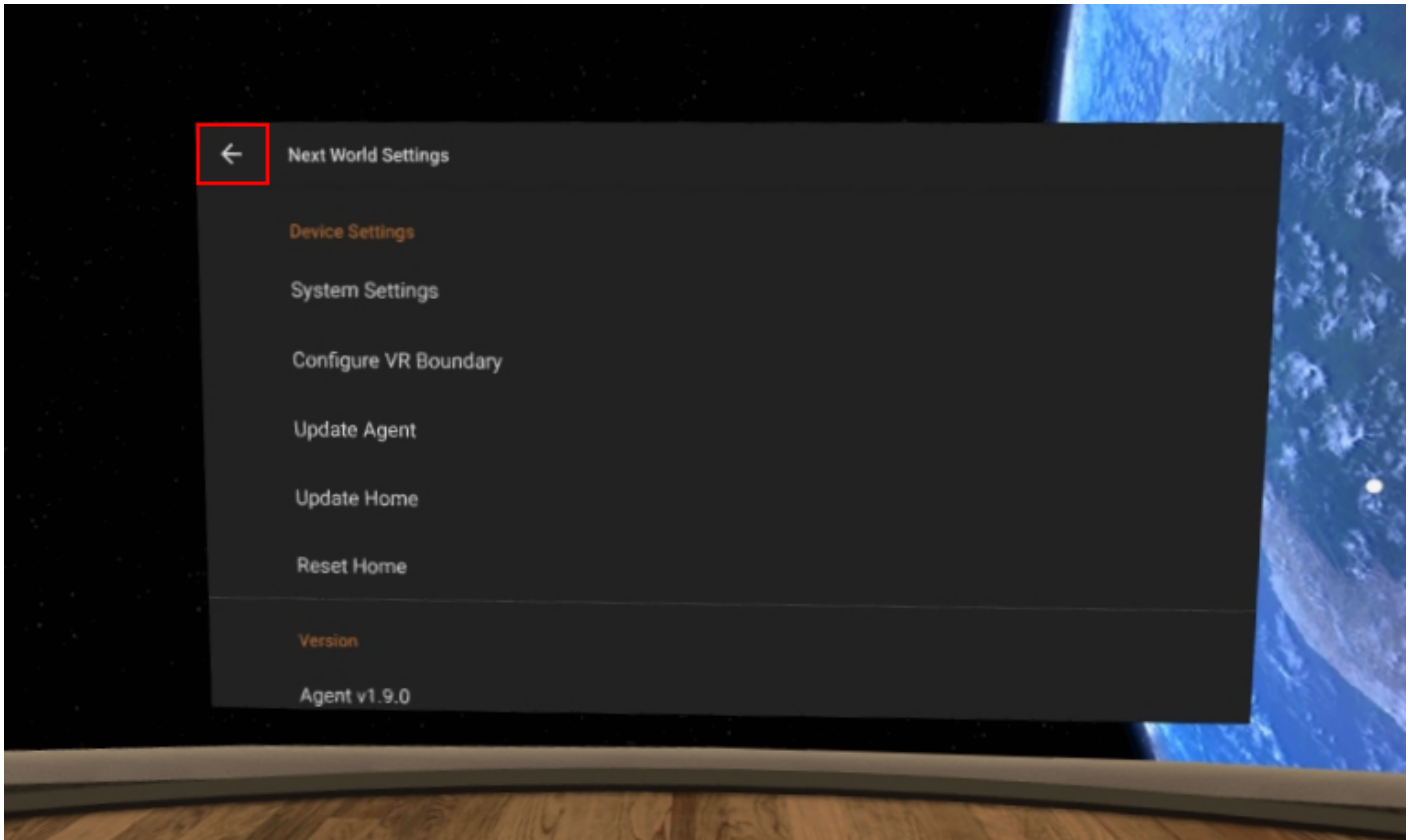
This will take you to the Agent Settings screen. Find **Reset Home**, and select it.

You will be asked to confirm you want to uninstall this app. Select **Ok**.
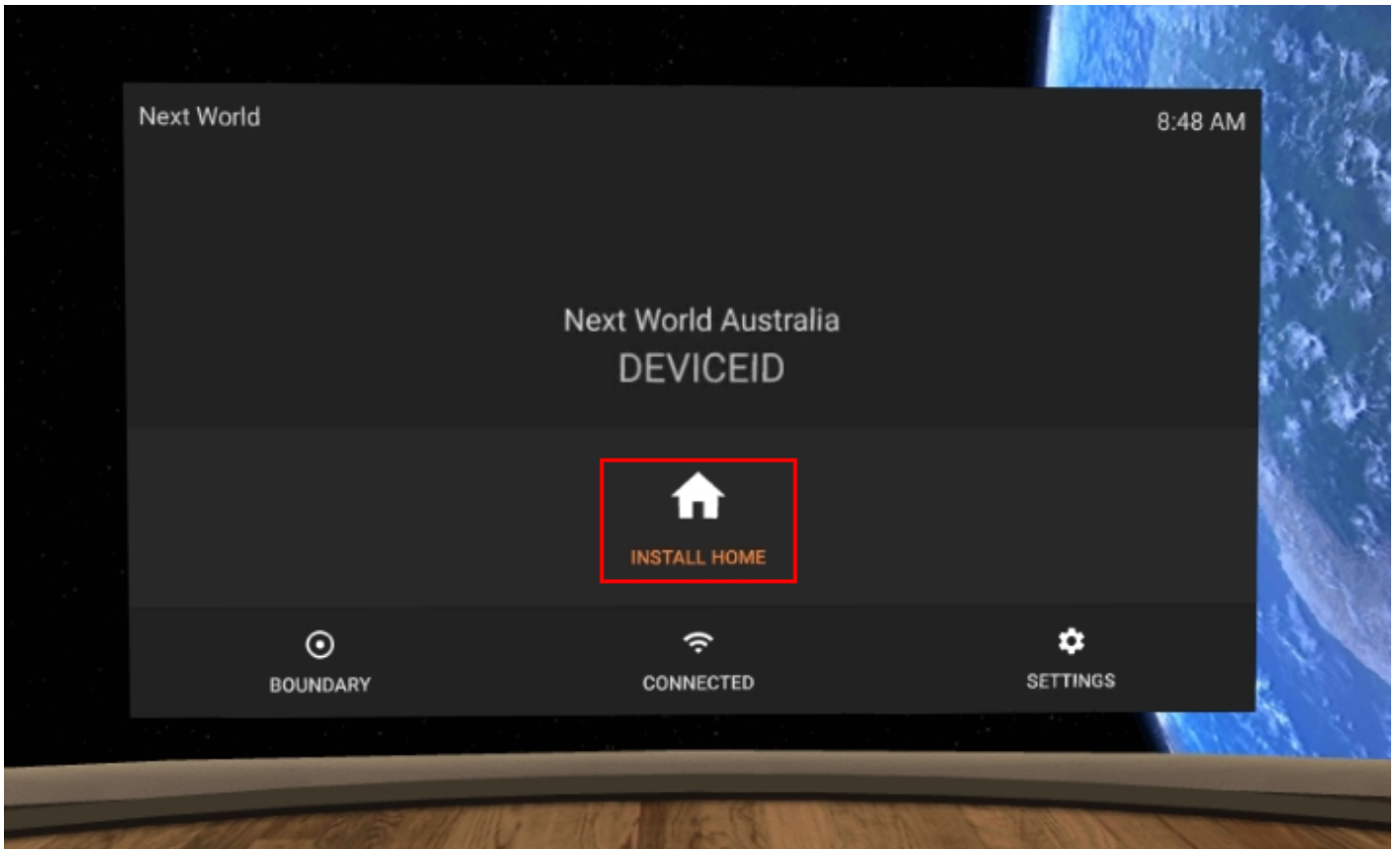
Return to the Next World Agent's main screen by clicking on the back button in the top-left.

Install Home

You will now be able to install Home again. Click on the **Install Home** button and follow the prompts on screen.

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